

Spring Newsletter



March 2025

Surgery Closures

BANK HOLIDAYS

Good Friday – Friday, April 18, 2025

Easter Monday – Monday, April 21, 2025

Early May Bank Holiday – Monday, May 5, 2025

Spring Bank Holiday – Monday, May 26, 2025

Surgery closed for staff training 12.00—18.00:

Wednesday 12th March 2025
Thursday 17th July 2025
Tuesday 16th September 2025
Wednesday 12th November 2025

You can self refer to the following services

[North Yorkshire Horizons - Adult Alcohol and Drug Recovery Service. We're rated Outstanding by the CQC. Call us on 01723 330730 \(nyhorizons.org.uk\)](#)

[YOUR PHYSIO - Home](#)

[Home - York and Selby Talking Therapies](#)

Dr Jackie Lodge Retirement

We would like to inform our valued patients that Dr Jackie Lodge, one of our esteemed partners, will be retiring on 31st March 2025. Dr Lodge has been with the practice for 23 years and will be sadly missed. We are immensely grateful for her years of dedicated service and wish her all the best in her retirement.

To continue providing you with excellent care, we are pleased to announce that two new GPs will be joining our practice. All patients currently under Dr Lodge's care will be re-assigned to other doctors within the practice.

If you have a preference for a specific doctor to be your usual GP, please contact the practice. We will do our utmost to accommodate your choice.

The Importance of Informing Your Surgery if You Cannot Attend an Appointment

Attending scheduled appointments at your GP surgery is crucial for maintaining your health and ensuring timely medical care. However, we understand that unforeseen circumstances can sometimes prevent you from attending. In such cases, it is vital to inform the surgery as soon as possible if you are unable to make it to your appointment.

In the last three months 243 patients did not attend their appointments

Why It Matters:

- ◇ By notifying us of your inability to attend, you allow us to reallocate that time slot to another patient in need, ensuring that our resources are used efficiently.
- ◇ Missed appointments contribute to longer waiting times for other patients. By cancelling in advance, you help reduce these waiting times, allowing more patients to receive the care they need promptly.
- ◇ Timely cancellations enable us to offer appointments to patients who may require urgent attention. This improves access to care for everyone in the community.
- ◇ Managing appointments effectively helps the practice run smoothly, allowing our staff to focus on delivering high-quality care rather than dealing with the administrative burden of missed appointments.

How to Cancel:

If you find yourself unable to attend an appointment, please contact the surgery as soon as possible. You can do this by calling us directly or from our website [Cancel an Appointment Form - The Kirkbymoorside Surgery](#)

Providing at least 24 hours' notice is ideal, but we appreciate any notice you can give.